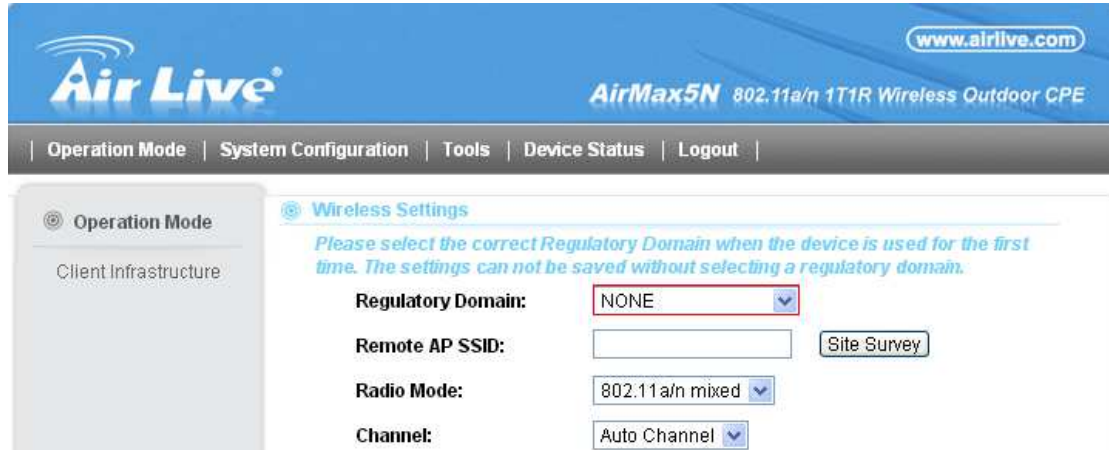


Q: I cannot connect to WiFi network.

A:

1. Please set the correct Regulatory Domain when the device is used for the first time.

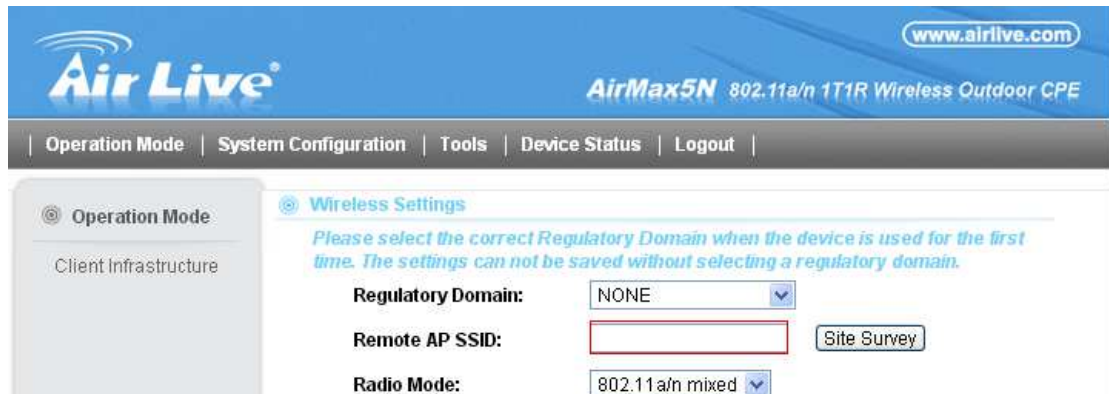


The screenshot shows the Air Live web interface for an AirMax5N device. The top navigation bar includes "Operation Mode", "System Configuration", "Tools", "Device Status", and "Logout". The "Wireless Settings" page is active, displaying a warning: "Please select the correct Regulatory Domain when the device is used for the first time. The settings can not be saved without selecting a regulatory domain." The settings are as follows:

Regulatory Domain:	NONE	Site Survey
Remote AP SSID:		Site Survey
Radio Mode:	802.11 a/n mixed	
Channel:	Auto Channel	

2. Please check the SSID is the same as WiFi network.

We recommend please use "Site Survey" function to search the WiFi network.



This screenshot is similar to the first one, showing the "Wireless Settings" page. The "Regulatory Domain" is still set to "NONE". The "Remote AP SSID" field is now highlighted with a red border, indicating it is the focus of the instruction. The "Radio Mode" is set to "802.11 a/n mixed".

Regulatory Domain:	NONE	Site Survey
Remote AP SSID:		Site Survey
Radio Mode:	802.11 a/n mixed	

3. Please check whether the Security is the same as WiFi network.

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Air Live AirMax5N 802.11a/n 1T1R Wireless Outdoor CPE

Operation Mode | System Configuration | Tools | Device Status | Logout

Operation Mode
Client Infrastructure

Wireless Settings

Please select the correct Regulatory Domain when the device is used for the first time. The settings can not be saved without selecting a regulatory domain.

Regulatory Domain: NONE

Remote AP SSID: Site Survey

Radio Mode: 802.11 a/n mixed

Channel: Auto Channel

Channel Width: 20/40 MHz

MT Compatibility: Disable

Data Rate: Auto

Security Setting: Setup

Antenna Setting: Internal

Transmit Power: 100% (Approximate TX Output Power)

4. Please get into the Device Status page, and click the Wireless Information.
You can check the Connection State here.

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Operation Mode | System Configuration | Tools | Device Status | Logout

Device Information
Wireless Information
LAN Information
System Log

Wireless Information

Operation Mode: Client Infrastructure
Physical Address: 00:4F:78:05:46:80
Band: IEEE 802.11 a/n
Radio Channel: 36
Repeater Encryption: OPEN-NONE

[Client Role]
Remote SSID:
Remote BSSID: 00:00:00:00:00:00
Connection State: Link Down
Received Signal Strength: n/a